Averroes
TC

Travel Cyber Office

Advanced Pricing

Reservations

Room Allocations

File Management

Bookkeeping

Messaging

Report Generator

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Travel Transportation Tourism

Averroes TCO

Travel Cyber Office

Travel Cyber Office

TCO is a software system designed exclusively for tour operators and travel agents, allowing them to handle groups, FITs, dynamic packages, itineraries, tours and events. TCO is a scalable and powerful tool suitable for large, medium and small tour operators. It offers practical solutions for travel agents in a quick, efficient and easy-to-use format. With a proven track record in the IT and travel industries, Averroes' team have put together all the elements needed by travel agents to make TCO a precise but flexible system.

TCO specializes in:

- Incoming tour operations
- Outgoing tour operations
- Domestic tour operations

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TCO Features

- Advanced pricing and contract entry system
- Destination management
- Central reservation system
- Interface with GDS (Amadeus, Worldspan etc)
- CRM database
- CMS database
- Payment processing system
- Management of flights, charters, shuttles, fees and guides
- Message system
- Files management
- Control of inventory for advanced allotment and allocation
- Accounting, financial, operational and statistical reports

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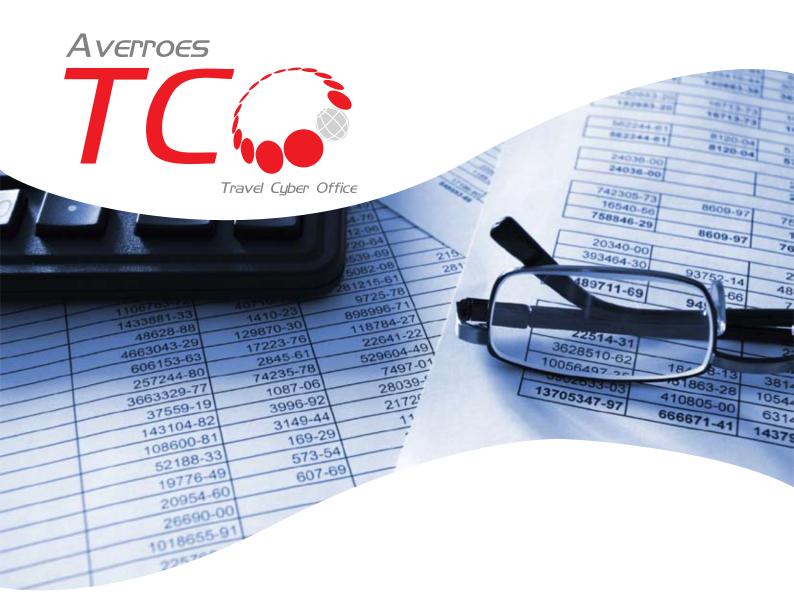Travel Transportation Tourism

TCO Pricing

- Advanced database for all service types including: hotels, transfers, flights, tour packages and guides
- Multi-currency system
- Easy and flexible entry of multiple seasons, weekend and weekday rates
- Pricing for FITs and groups
- Different markup and commission options
- Policies for children
- Special promotions
- Room categories, supplements, board arrangements and room configuration policies
- Obligatory and optional supplements
- Multi-currency price entry and calculation
- Organized tours, packages including charter flights and events pricing

TCO Reservations, Rooms Allocations and Allotments

- Fastest ways to book and quote FITs and groups
- Product search engine by hotels, package, tour and event
- Inventory for rooms or seats, guaranteed or allotment
- Release of rooms automatically or manually
- Reservations sent by e-mail or fax
- Rooming lists
- Prices calculated per person, per room or per group
- Integrated CRM, Pax information and history
- Variable status for hotel reservations depending on allotment (RQ, WAIT, CONF, OCP, CXL, NTA, UN-TOCONF, NTR, DELETED, OCP-CONF etc)
- Filtering options for reservation managers by date, status, branch, clerk, agent, file, hotel, region, and sent or new reservations

TCO Report Generator

- Accounting reports
- Sales reports
- Reservation reports
- Room nights reports
- Allotment reports
- Filtered reports by agents, clerks, periods, regions, services and hotels

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TCO Pax Files Management

- Management of services such as show, amend, confirm, cancel etc
- Accounting documents: receipts, invoices, refunds, discounts etc
- Pax list and rooming / naming lists retrievable from the CRM database
- FIT, business clients and group files
- Transfer of balances between files
- Management of file status
- Virtual group files: automatic assignment of all FIT files to a specific group file
- Multi-clerk files: allowing clerks to work on the same file
- Management of remarks / notes
- Filtering system by clerk, region, branch, date, client, and type of file

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TCO Messaging

- Messaging between users
- News from a determined period
- Tasks to do and reminders
- Pop-up hotel notes
- Registration of phone calls
- Sending of e-mail via NCO

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TCO Bookkeeping

- Multi-currency system
- Receipts (interface with credit card systems), tax invoices, Performa invoices, refunds, payment requests, deposits, commission invoices
- Accounting files for business clients
- Transfer of accounting transactions to accounting systems
- Supplier payments and bank deposits

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